

City of London Corporation Committee Report

Committee(s): Local Policing Committee Police Authority Board	Dated: 10 November 2025 10 December 2025
Subject: Community Engagement Strategic Plan Quarterly Update	Public For Discussion
This proposal: <ul style="list-style-type: none"> • delivers Corporate Plan 2024-29 outcomes • provides business enabling functions 	CoLP impact the following Corp Plan outcomes: Vibrant Thriving Destination- (Community Safety/ CT) Dynamic Economic Growth- (National Lead Force)
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of:	Commissioner of Police
Report author:	Kieran Clark - Strategy and Engagement Officer Liz Whitworth – Strategy and Engagement Officer

Summary

This report outlines the progress and developments in the City of London Police and City of London Corporation's joint strategic community engagement plan. Approved at Police Authority Board in October 2024, this plan centres on four priorities outlined in the Neighbourhood Policing and Engagement Strategy: crime prevention, protection of vulnerable individuals, intelligence gathering and fostering public trust.

This report assesses the effectiveness of community engagement based on the metrics set out in the Strategic Plan, including outcomes such as public confidence, crime reduction and demographic diversity.

This report also lists various community-safety related engagement activities (across the police, police authority and Corporation) undertaken since September 2025,

including public events and initiatives focused on crime prevention, inclusion and hate crime awareness.

Recommendation(s)

It is recommended that Members:

- Note the report.

Main Report

Background

1. At the Strategic Planning & Performance Committee on 26 September 2024 and the Police Authority Board on 2 October 2024, Members received and approved a joint City Police / Police Authority and Corporation strategic community engagement plan. This plan is based on the four priority areas of the City Police's 2023 Neighbourhood Policing Strategy:
 - a. Preventing crime, disorder and anti-social behaviour
 - b. Protecting the vulnerable and repeat victimisation.
 - c. Providing a flow of intelligence on a range of issues
 - d. Promoting a culture of trust and confidence.
2. At its meeting on 3 December 2024, the Strategic Planning & Performance Committee agreed that the Plan would achieve the following outcomes:
 - a. To improve public trust and confidence in the City of London Police
 - b. To reduce crime in hotspot areas following targeted crime prevention advice
 - c. To inform the public on how to protect themselves from crime as a result of crime prevention advice
 - d. To increase diversity in demographics of public surveys
3. Following the implementation of the new cluster panel model in November 2024, various improvements have been made based on feedback from meeting attendees and Members. Improvements include:
 - a. Flexing the delivery method of meetings, hosting a minimum of two meetings per cluster, per round of meetings – one taking place online (during working hours, usually lunch time, to cater for workers in the City), and one taking place in-person (during evening hours, to cater for residents in the City). Please note the schedule below.
 - b. Format of meetings will follow a universal standard, with clear agendas, attendance monitoring, and meeting chairs usually consisting of subject matter experts.

4. The City of London Police is developing a refreshed Neighbourhoods Strategy to align with the Policing Plan 2025-28, alongside the development of a force-wide prevention approach.

Current Position

Cluster Panel Meetings, November 2025:

Date / Time	Cluster	Location
05/11/25	Barbican	Online, MS Teams
06/11/25	Barbican	Barclays, Moorgate
11/11/25	Liverpool Street	St Botolph's Church
12/11/25	Liverpool Street	Online, MS Teams
13/11/25	Bank	Skinners' Hall, 8 Dowgate Hill, EC4R 2SP (as of writing, plans to be hybrid via MS Teams)
13/11/25	Fenchurch	Portsoken Community Centre
14/11/25	Fenchurch	Online, MS Teams
19/11/25	Fleet	Online, MS Teams
19/11/25	Monument	RSBC
20/11/25	Monument	Online, MS Teams
21/11/25	Fleet	Bank of America
TBC	Bank	TBC, Online MS Teams

5. Cluster Panels are being promoted across City Intel, on our website and across our social media channels and via the Corporation's newsletters (including the City Belonging newsletter) and social media. Members have also been informed of the dates. Additionally, the DWO's will promote them to their contacts both by email (with the Strategy and Engagement team's support) and in person during their day-to-day interactions.

Broader Engagement Activity, September – November 2025:

6. There have been a variety of DWO initiated and community requested activities alongside regular targeted community events aligned to various projects (including but not limited to Operation Swipe, Reframe, Project Servator, and Violence against Women and Girls). These have enabled a proactive approach to issues which have provided reassurance, actively engaged and provided crime prevention advice to residents, businesses, workers and visitors.
7. A particular highlight has been a week of concerted activity which took place from 22 – 26 September focusing on the force's Safer City Streets campaign, concentrating on prevention, partnerships and problem solving. We also saw the launch of the 'City Safe Bus', in partnership with the Eastern City BID and Aldgate Connect BID, stationed in proximity to Liverpool Street Station, staffed by police officers, volunteers and aimed at providing a safe haven for vulnerable people, with

a particular focus on women and girls in our night-time economy. The bus was deployed on Thursday 09 October 2025, and is scheduled to be deployed every Thursday, Friday, and Saturday 17:30 – 23:30, as well as during major events such as Lord/Lady Mayor's Show, New Years Eve, and the London Marathon.

8. Below is a non-exhaustive list of some key engagement activities we have held across the Square Mile from September to the date of writing.

No.	Date	Engagement	Stakeholder group
1	03/09/25	Bike Marking Event	Businesses / Workers
2	04/09/2025	Community Engagement Event focusing on ASB concerns	Businesses / Workers
3	05/09/25	'Coffee with a Cop' community engagement	Residents / Businesses / Workers
4	09/09/25	Bike Marking Event	Residents / Businesses / Workers
5	09/09/25	Phone Marking Event	Residents / Businesses / Workers
6	10/09/25	Phone Marking Event	Businesses / Workers
7	10/09/25	Phone Marking Event	Residents
8	15/09/25	Crime Prevention	Businesses
9	16/09/25	Bike Marking Event	Businesses / Workers
10	17/09/25	CityIntel Crime Webinar – Demonstrations: providing information on the current intelligence picture surrounding protest activity and the current policing approach to protests in the City of London area	Businesses / Security Professionals
11	18/09/25	Phone Marking and Community Engagement Event	Businesses / Workers
12	22/09 – 26/09/25	Safer City Streets Campaign Events	Businesses / Workers / Residents / Visitors
13	23/09/25	Community Engagement Event	Residents
14	24/09/25	Phone Marking and Crime Prevention Advice	Students – particularly international

No.	Date	Engagement	Stakeholder group
15	24/09/25	Community Engagement Event in partnership with Eastern City Bid	Businesses / Workers
16	24/09/25	Bike Marking Event	Businesses / Workers
17	24/09/25	Bike Marking Event	Residents / Workers
18	25/09/25	CityIntel Crime Webinar – Focus on Bike Thefts	Businesses / Security Professionals
19	25/09/25	Bike Marking Event	Businesses / Workers
20	25/09/25	Crime Prevention Advice and Phone Marking	Businesses
21	26/09/25	Phone Marking Event	Businesses / Workers
22	30/09/25	Crime Prevention Advice – County Lines	Young people
23	01/10/25	Bike Marking & Crime Prevention event	Businesses / Workers
24	02/10/25	Bike Marking Event	Businesses / Workers
25	07/10/25	Bike marking and Crime Prevention Event	Businesses / Workers
26	09/10/25	Bike marking Event	Businesses / Workers
27	09/10/25	First deployment of the City Safe bus which will continue Thursday, Friday and Saturday evenings going forward	Businesses / Workers / Residents / Visitors
28	11/10/ - 18/10/25	Hate Crime Awareness Week activities	Businesses / Workers / Residents
29	14/10/25	‘Coffee with a Cop’ with a focus on Hate Crime as part of the National Awareness Week	Workers
30	14/10/25	Bike Marking Event	Businesses / Workers / Residents
31	15/10/25	Bike Marking Event	Businesses / Workers
32	15/10/25	Crime Prevention Advice and input from Hate Crime Officer as part of Hate Crime Awareness week	Businesses / Workers
33	16/10/25	Bike Marking and Crime Prevention Event	Businesses / Workers

9. We are currently reviewing our tracking systems regarding our engagement events to ensure we are capturing broader engagement activity from across the force – including Chief Officer attendance at external events., and we continue to develop

our close working relationship with the City Belonging Project (and the Community Safety Manager).

10. CoLP has a weekly meeting with the police authority team to share information on and align engagement activity, including our shared ambition to set up a joint workshop which will bring colleagues together from across CoLP and the Corporation who engage with the community. The aim of the workshop will be to map out activity to avoid duplication, identify any gaps and encourage greater collaboration where possible.
11. We encourage our stakeholders to stay up to date with upcoming events via our website - [Your area | City of London Police](#).

Conclusion

12. This report highlights the City of London Police's commitment to fostering community trust and confidence, reducing crime, and improving public safety through robust engagement initiatives across the City. Progress has been made in implementing the Strategic Community Engagement Plan, particularly in hosting diverse community events, increasing visibility through high-visibility patrols, and engaging with under-represented groups via platforms such as WhatsApp. We continue to develop our approach through ever closer engagement with the Corporation, and improved mapping of engagement across the City, in line with the objectives of the strategic engagement plan.

Background papers

- *Strategic Community Engagement Plan: Keeping those who live, work and visit the City safe and feeling safe* – joint report of the Commissioner of Police and the Police Authority Director presented to the Strategic Planning & Performance Committee on 26 September 2024 and the Police Authority Board on 2 October 2024.
- Community Engagement Quarterly Update & Measures of the Strategic Plan – Report of the Commissioner of Police presented to the Strategic Planning & Performance Committee on 12th February 2025.
- Community Engagement Quarterly Update & Measures of the Strategic Plan – Report of the Commissioner of Police presented to the Strategic Planning & Performance Committee on 2nd June 2025.
- Community Engagement Strategic Plan Quarterly Update – Report of the Commissioner of Police presented to the Local Policing Committee on 16th September 2025

Appendices

- None

Report Authors:

Kieran Clark

Strategy and Engagement Officer

Kieran.clark@cityoflondon.police.uk

Liz Whitworth

Strategy and Engagement Officer

Elizabeth.whitworth@cityoflondon.police.uk